

**Aparna V on behalf of
Damian B**

To "ERWIN A TEUNISSEN" <ERWIN3802@HOTMAIL.COM>
CC
BCC
Subject Our ref: RAV234810316
Attachments
Sent Fri 14/04/2023 16:54 PM



Dear ERWIN A,

Thank you for your recent claim, detailed below.

Policy Number	MOT698141384
Claim Number	RAV234810316
Date of Incident	5 March 2023
Incident Description	Collision

You can send emergency repair invoice by replying to this email. Thank you!

If you have any questions or would like more information, please contact our Claims Department on 1300 569 658.

Remember to quote the claim number anytime you need to contact us.

Manage and track your claim online

You can view and manage the following details by logging into <https://my.racv.com.au/s/manage-claim>

- Lodge a claim online
- View progress of your claim
- Review claim details
- Excess information, including pay your excess online
- Change or Add details
- View, Manage and Add documents to your claim
- Allocate a repairer online (Motor claims only)

If you need online assistance, we have WebChat consultants available from 8:00am-8:00pm (AEST), every day. Select <https://my.racv.com.au/s/manage-claim> to chat now.

Kind regards,

Aparna V on behalf of
Damian B
Consultant, Motor Claims
Telephone: 1300 569 658
Email: racvmotorclaims@iag.com.au
Address: PO Box 1233 Robinson VIC 3019

Any personal information you provide to us will be collected, stored, used and disclosed in accordance with RACV Insurance's Privacy Policy located at www.iag.com.au/privacy_ima. Alternatively, contact us at racvmotorclaims@iag.com.au or 131903 and we will send you a copy.

Please note that Claims calls may be recorded for training, verification and quality assurance purposes. If you do not wish for this to occur, please advise us when we contact you.

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