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australianleakdetection.com

146 New Street Ringwood VIC <u>3134</u>

PO Box 5152, Heathwood PO, Ringwood VIC 3134

230	
Your Choice Plumbers	
241-245 Brunswick Rd Brunswick	
14/01/2016	

Carried out investigation to locate a burst domestic water line.

TESTS CARRIED OUT:

Pressure test domestic cold line to 84 p.s.i -

FAILED

RESULTS & FINDINGS AT TIME OF TESTING:

Conduct points test, locate the line of pipe and locate leak using electronic equipment. Leak area located and marked on the concrete driveway for repairs to be carried out.

REPAIRS TO BE CARRIED OUT BY OTHERS:

Plumber to attend to repair.

Should any point remain in doubt please do not hesitate to contact me.

REPORT BY: Cameron Jones 0418 337 696

Banking Details: Commonwealth Bank Austleak Pty Ltd BSB: 063-535 ACC NO: 1052 5767

Quote Invoice (as reference)

*There will be a 1.5% surcharge on all credit card payments processed over \$700.

Payment is required on presentation of this invoice. No statement will be issued.

TOTAL DUE:	\$330.00
G.S.T:	\$30.00
DETECTION FEE:	\$300.00

<u>Guarantee</u>

Thank you for the opportunity to have been of service to you. We strive to please, so if you are in any way not satisfied with our service, please let us know.

To avoid any misunderstanding, we point out that our guarantee and trading terms are as follows.

All leak location and detection work is guaranteed for 14 days on the tests carried out as per the inspection report/invoice from the date of completion. If a retest is required after this 14 day period, normal detection fees will apply. Electronic location of a leak in a burst pressure pipe can only detect and locate one leak at a time. If a further leak still exists in the system tested only and repairs have been carried out and it has been reported within 14 days, we will retest that system for further leaks at our current hourly rate.

Australian Leak Detection will use its best efforts to accurately detect the location of the leak. In the event that we cannot locate a leak, extra hourly rates will not be charged. In the event that Australian Leak Detection fails to accurately locate a leak, we will either retest for the leak or refund the customer's money at Australian Leak Detection's option. This must be proven within 14 days of original detection. Plumbing leaks will normally be located within several inches of their exact location but may vary to within several feet depending on soil conditions, construction methods and other factors. When repairs are performed by others and the leak is not within a three foot radius of the original identified point, Australian Leak Detection must be called to re-test and evaluate the original detection before further work is done.

Australian Leak Detection accepts no responsibility for any damages or costs arising from inaccurate location of leaks in excess of the original detection fee paid. We will not be liable for any consequential damages. We accept no responsibility for repairs done by others.





Appendix 1 Appendix 2

